HNL INFO

❖ **What is HNL Info?**

HNL Info is Honolulu's way to keep the public informed about traffic situations, weather advisories, events happening around the island, and much more. Residents and visitors customize their experience by creating an account and subscribing to topics of interest. Messages are received via push notification, e-mail, or SMS (text messaging).

❖ **How can I access HNL Info?**

There are two ways to access HNL Info:

1. To access all the features of **HNL Info**, download the FREE mobile app from Apple App Store or Google Play Store.
2. If you don't have a smart phone, visit us on the web at http://hnl.info

❖ **How can I subscribe to alert notifications?**

Push notifications are the best way to use **HNL Info.** Download the FREE HNL Info mobile app and go to the "Subscriptions" setting.

To receive e-mail or SMS messages, go to http://hnl.info and register for an account. Once you have activated your account, go to "Subscriptions" in the left menu.

❖ **What is the difference between SMS and Push Notification?**

SMS is also known as "text messaging". SMS is sent to a user's telephone number. Your phone must have texting capabilities. SMS messages are more costly to send, and you should use push notification and e-mail messaging if possible.

Push notification requires installation of HNL Info mobile app and does not require you to provide your mobile telephone number. Messages received through push notification appear in a device banner and as a pop-up on smart mobile devices.

❖ **Is there a cost to this service?**

HNL Info is free. Your mobile carrier and data rates may apply.