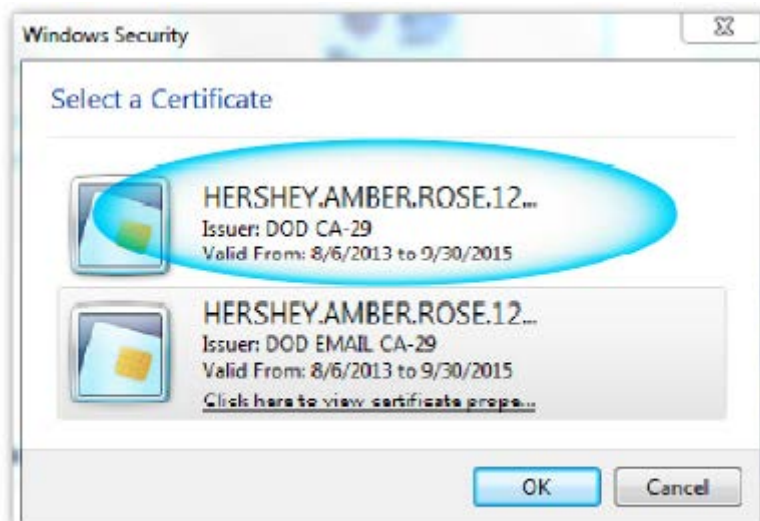**Open the following URL in your browser:**

https://pki.dmdc.osd.mil/self_service/rapids/_logon?execution=e1s1

Click the Login button.

Select the NON EMAIL certificate.

8 Make sure you are on the correct CAC; there will be multiple images:

SEP2015

KERNDT, E KATHLEEN

E K. Kerndt
Email:e.k.kerndt.ctr@mail.mil

Identification Card

9 Click on Activate PIV certificate

Activate PIV certificate ?

10 Click on Proceed.

Sponsor ID Cards Activate PIV Certificate
Read CACUpdate CACConfirmation

SELECTED CARD
SEP2015

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Identification Card

Reading CAC for Activate PIV Cert

To activate the PIV Authentication certificate, information

The PIV Authentication certificate was added in support
with the PIV End Point applet, allows access to federal
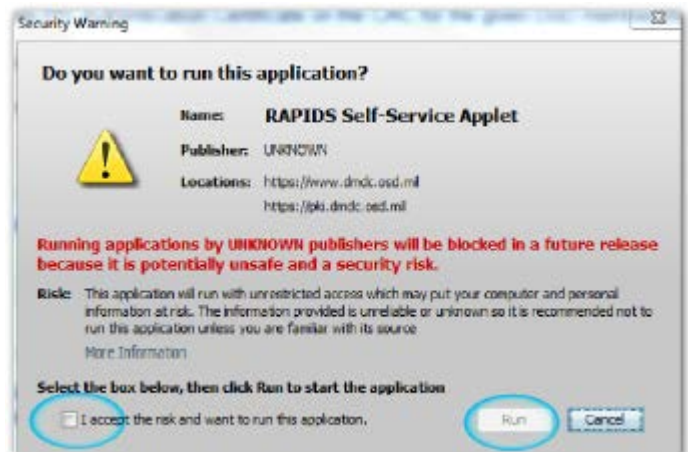
This can take several minutes.
Please do not refresh the screen or click the browser's b

[Proceed] [Cancel]

11 Click the check box to "accept risk" and then click Run.

Security Warning

Do you want to run this application?

Name: RAPIDS Self-Service Applet
Publisher: UNKNOWN
Locations: https://www.dmdc.osd.mil
https://pki.dmdc.osd.mil

⚠️ **Running applications by UNKNOWN publishers will be blocked in a future release because it is potentially unsafe and a security risk.**

Risk: This application will run with unrestricted access which may put your computer and personal information at risk. The information provided is unreliable or unknown so it is recommended not to run this application unless you are familiar with its source
More Information

Select the box below, then click Run to start the application

☐ I accept the risk and want to run this application. [Run] [Cancel]

12 Click on Update CAC.

Certificate
ation

PIV Information
To activate the PIV Authentication certificate, click 'Update CAC'.

[Update CAC] [Cancel]

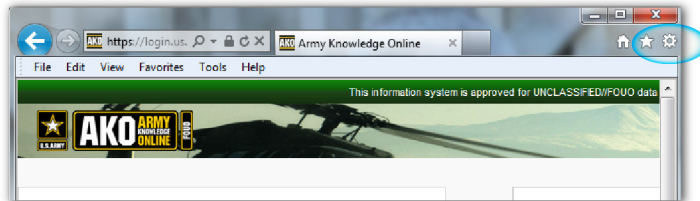All Instructions can be found by clicking on the NCR DOIM Info Icon 🛈 located on your desktop
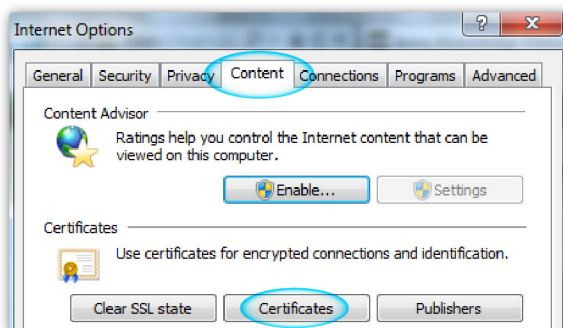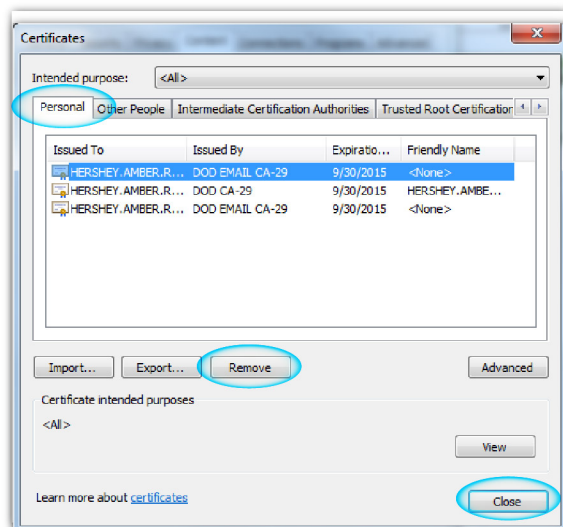https://ncrissuetrak | 703-604-4444

Clear Certificates

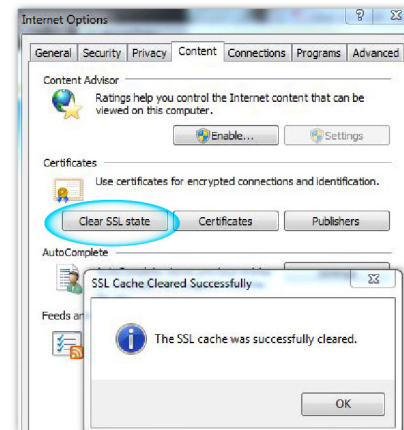**1** Open Internet Explorer, then select Tools/Internet Options.

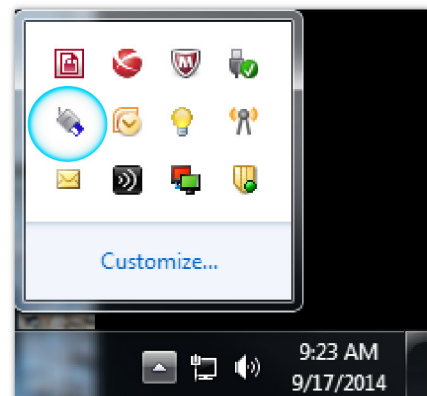**2** Select the Content tab, then select "Certificates"

3 Remove all entries in the "Personal" tab.
Then select "Close."

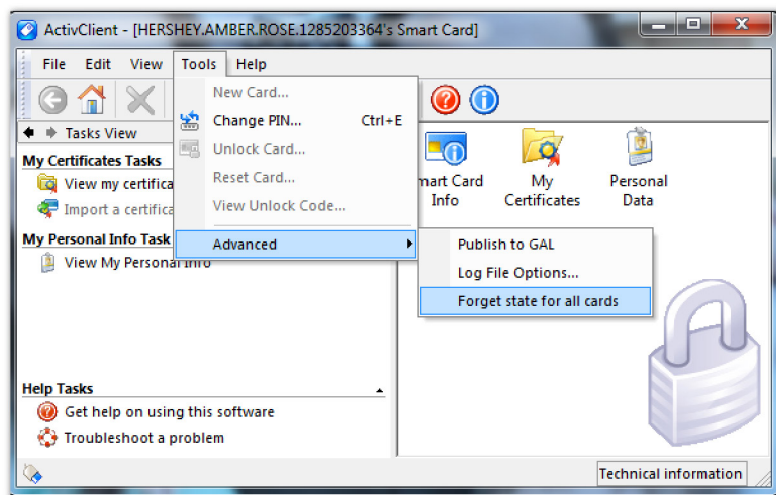**4** Select "Clear SSL State."
Close Internet Explorer.

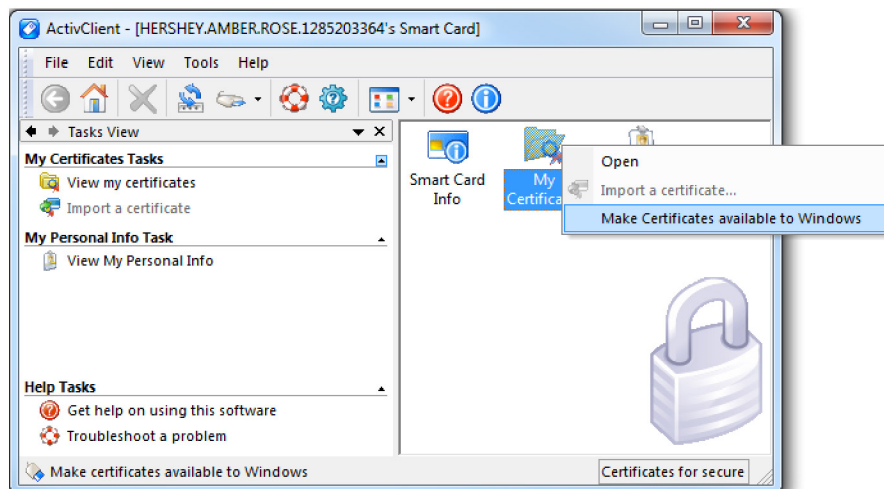**5** Open "ActivClient" by clicking the arrow located at the bottom right hand corner of Windows

Clear Certificates

6 Select Tools, Advanced, Forget state for all cards. Close ActivClient.

7 Open "ActivClient" again. Right click over "My Certificates."
Select "Make Certificates available to Windows."

8 Close ActivClient.